Innovating Government

Overview

This award recognises an outstanding ICT solution created in WA, dedicated to making governments digitally innovating and inclusive. Through ready and reliable access to modern technologies and digital services, the following public benefits can be accessed:
- improve the lives of people,
- enable economic prosperity,
- further social inclusion, education and training,
- simplify and increase access to health and other government services
- increase civic participation

The services and solutions ensure that people can confidently and safely enjoy the benefit of digital technologies.

Description

The Innovating Government Award is presented for outstanding ICT innovation dedicated to making governments digitally inclusive and safely and confidently providing reliable access to modern technologies and services.

Entry is open to any solution that can demonstrate excellence in digital inclusion through:
- innovative, effective, safe and reliable technological and digital inclusion solutions; and/or
- innovative improvement of the lives of people, improved economic prosperity, increased social inclusion, education and training and simplified and reliable access to health and other government services using modern technologies and digital services.

Entries must have been implemented by a government agency directly or through formal collaboration with for a government organisation(s) through Public Sector governance arrangements. This requirement may be overridden by the Chief Judge.

Entries may be in production or have completed a proof-of-concept or pilot stage. While the application may not necessarily be in full-scale implementation, it must provide details of user acceptance and testing and/or already be in use by customers of the organisation.

Sample Market Sectors

Federal, State and Local government; Human services; Justice & Police; Fire and Emergency Services; Defence; Taxation; Border Protection; Small Business, Innovation, Commercialisation, Workforce Development, Regional Development, Cyber, Data and Analytics, Skills, Digital Inclusion, Digital Services.

The
INCITE
Awards

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Criteria and Attributes

The Innovating Government award will be judged according to the following criteria:

WHY: THE PROBLEM
This criterion judges how the problem / need was identified and why the project was initialised:
1. What was the problem/need identified and how did it improve the lives of people, enabling economic prosperity, further social inclusion, education and training, simplify and increase access to health and other government services and/or increase civic participation?
2. What research or needs analysis was undertaken? (and what did this show?)
3. What competitive analysis was undertaken?
4. What are the gaps in the market?

WHAT: THE SOLUTION
This criterion judges the quality of the solution:
1. What is the solution and how is it digitally inclusive?
2. Underlying technology used
3. Market share - number of customers/clients, revenue or investment, technology enhancements
4. User uptake, experience and acceptance;
5. Strategy for reaching the target market/user base over the next 12 – 24 months.

HOW: MATCHING THE PROBLEM AND THE SOLUTION:
This criterion judges effectiveness of the solution
1. Underlying technology used;
2. Understanding/implementation of the user requirements;
3. Methodology used to ensure that it would achieve the outcome of improving the lives of people, enabling economic prosperity, furthering social inclusion, education and training, simplifying and increasing access to health and other government services and/or increasing civic participation;
4. Management of Privacy and Security – how is the solution safe and reliable in order for it to be confidently accessed?

INNOVATION AND EXCELLENCE
This criterion judges the degree of innovation and excellence:
1. Uniqueness, complexity and impact – how is this innovative, different and how will it deliver excellence?
2. What is the innovative impact of the solution? For example, is it incremental, disruptive, radical or architectural innovation/excellence?